



Waste Management
4300 Industrial Park Road
Camp Hill, PA 17011

SPECIAL ANNOUNCEMENT FROM WASTE MANAGEMENT

April 2024

Dear Derry Township Residents,

It has come to our attention that we incorrectly billed our Derry Township customers using STANDARD SERVICE in March 2024. This quarterly billing covers your services for April, May and June 2024.

The quarterly invoice you received in March was incorrectly billed at \$144.87 per household, due to an accounting error. We thank you for your prompt payment. However, this amount was \$6.93 more than it should have been.

To correct this issue, you will notice in your upcoming June invoice, that we have reduced your total amount due to \$131.01, for your services for July, August and September. This amount is \$6.93 less than the correct quarterly amount. Your September invoice will then have the correct contracted quarterly amount due of \$137.94.

We truly apologize for our mistake and greatly appreciate your cooperation in correcting our billing in this way. If you should have any questions or concerns, please contact WM at 800-634-4595.

Thank you,

Waste Management